



Level 5 Operations Manager

Build on existing leadership experience, helping you develop strategic thinking, operational planning, and people management skills. Learn how to lead departments, manage change, and deliver results.

Why Choose ACL?

ACL offers practical training that helps you build real skills for the workplace. Our programmes are designed to fit around your job and life, with expert tutors who understand what employers are looking for.

- Learn in a flexible way that suits you
- Get support from experienced professionals
- Build confidence in communication, organisation, and leadership
- Progress within senior roles
- Join the largest adult learning provider in Essex

Progression Opportunities

After completing this programme, you could advance to strategic leadership roles such as Head of Department or Director or pursue further qualifications like CMI or ILM.

Professional Recognition

This apprenticeship aligns with The Chartered Management Institute for Member, as well as Chartered Manager status, where they can evidence 3+ years management experience.

Modules Included

During this programme, you will study a wide range of topics, including:

- Leadership
- Data Management
- Digital and AI Use
- Project, Finance and Stakeholder Management
- Change management and continuous improvement
- Legislation & regulation
- Sustainability
- Strategic planning

Typical Duration

This apprenticeship can typically be completed within 24 months, plus an additional 5 months for the apprenticeship assessment period.

Training Method

This programme is delivered through blended learning which combines online live sessions with classroom based learning.

Apprenticeship Assessment (AA) Organisation

Steadfast

Assessment Method

When practical learning has finished and a portfolio of evidence completed, learners will attend an Apprenticeship Assessment, and the following activities will take place:

- Written project report
- Presentation with questions
- Professional discussion underpinned by a portfolio of evidence

Costs & Funding

This programme has no cost to the apprentice. Employer costs are as follows:

Total non-funded cost: £9000

- **Apprenticeship Levy**

For Employers with Payroll Over £3m: 0.5% of payroll allocated into an apprenticeship account. 100% funding available for eligible apprenticeship training.

- **Non-Levy Paying Employers**

For Employers with Payroll Under £3m: 95% government-funded apprenticeship training. Only a 5% employer contribution required.

- **Levy Transfer Service**

ACL Essex can connect non-levy paying employers with levy-paying businesses willing to transfer unused funds, covering 100% of training costs.



View all business & management training options