



## Level 2 Healthcare Cleaning Operative

Providing a hygienically clean healthcare environment in which service users, staff and other users can thrive, work and develop.

**This programme is for individuals who work in healthcare and hygiene environments that require specific attention to infection control, safety and sanitation for the health and wellbeing of service users. This includes a range of both public and private sector environments that require high levels of cleanliness to avoid the growth of bacteria and the spread of diseases and viruses.**

Establishments this apprenticeship is suitable for include:

- Hospitals
- Care homes where the operative uses a range of cleaning methods
- Doctors / dentist surgeries
- Healthcare settings within prisons and schools
- Large childcare settings

- Leisure facilities where the operative cleans areas, including the poolside and changing rooms
- Large first aid facilities

### Duration

Typical duration to gateway - 12 months (this does not include EPA period).

### Industry-specific requirements

- For those undertaking the apprenticeship, their role must solely be for the purpose of cleaning in establishments that require cleaning to a healthcare standard
- Apprentices without Level 1 English and Maths will need to achieve this level prior to completion of their Apprenticeship

## Benefits for Learners

1. Build professionalism and confidence in a working environment
2. Opportunity to develop communication skills
3. Gain knowledge on hygienic cleaning within the context of their work setting

## Benefit to the Business

1. Provides teams with the skills to deliver hygienically clean environments, to healthcare standards which benefits service users, staff and visitors

## Delivery

Our blended approach means that our programmes are flexible and enable apprentices to experience a range of learning and support opportunities in a variety of formats such as online or at a local ACL centre. The apprentice will have a dedicated tutor who they will meet (online or face to face) once a month who will guide them through their apprenticeship and prepare them for their End Point Assessment. Additional workshops and seminars will be available to all learners to support additional learning and the off job learning requirement.

## Commitment

6 hours a week (based on a 30 hour week) of a learner's contracted hours must be given to support the completion of the programme. Tutor led sessions are a mandatory part of the course along with any other learning activities set by the assessor or tutor.

Maths and English may need to be undertaken in addition to the main qualification depending on previous attainment in these areas. It is likely that the learner will be required to undertake research, reading and write ups to support their learning. The programme requires 100% commitment from the learner & employer to ensure successful completion.

## End Point Assessment (EPA)

End Point Assessment (EPA) takes place at the end of the apprenticeship programme and is a comprehensive holistic assessment of the skills, knowledge and behaviours required as laid out in the apprenticeship standard.

The Level 2 Healthcare Cleaning Operative EPA is made up of:

**Knowledge Test** - Apprentices must take the test in a suitably controlled environment that is a quiet space, free of distractions and influence, in the presence of an invigilator.

**Observation with Questioning** - by independent assessor in apprentice's own workplace setting. This will be to check the competence of the apprentice to the relevant standard.

**Competence interview underpinned by portfolio** – The apprentice will submit the portfolio at least three weeks before the competence interview is due to be held. The portfolio will be reviewed by the assessor and will be the subject of the competence interview.

## Entry Requirements

Applicants must:

- Must be employed in a healthcare setting as a cleaning operative
- Achieve the required level of Maths and English as part of the apprenticeship if a recognised qualification is not already held
- Be employed and have the support of their employer to undertake the programme

## Application Process

Applicants will:

- Complete an application form
- Undertake an Initial Assessment test that includes Maths and English
- Have an interview with an ACL team member to assess suitability and eligibility

Employers will:

- Sign a contract with ACL
- Consent to a health and safety checklist to be completed by an ACL team member

## Contact

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