# **Essex County Council**

## **2021/22 - Certificate in Cleaning Principles**

## **What Qualification/level is this course?**

This is an NCFE Level 2 Certificate

## **Who is the course for?**

This course is designed to provide you with a range of underpinning knowledge in both generic and specialist cleaning principles. The knowledge gained in the course will help in your current work role or if you are looking to work in the cleaning sector.

This course is also suitable to those wishing to build confidence, those returning to work and those looking to improve their employment opportunities to build the skills required for working in the cleaning sector

## **What can I expect to learn?**

* Develop an understanding of the procedures involved in handling and transferring routine and non-routine waste
* Develop an understanding of the health and safety legislation which applies to the cleaning and support services industry
* Learn how to work in a safe manner and how to control risks in the workplace
* Develop an understanding of how to communicate effectively with customers
* Learner how to meet customers’ needs and how to contribute to effective team working
* Develop an understanding for preparing for and carrying out cleaning of interiors and washrooms, checking cleaning and resources afterwards.

**How will I learn?**

An online course where learners will also be asked to carry out research and reflection for the subject area and will be directed to online tools and reputable websites. Learners must successfully demonstrate their achievement of all learning outcomes of the units.

**How will I know how well I am doing?**

Learners will have an assigned tutor who will communicate on the online platform and when needed telephone or Microsoft Teams.

Work will be regularly assessed and marked, and learners will be provided with encouraging developmental feedback.

Targets will be set at different stages of the course to enable learners to meet personal and course objectives.

## **Will I have to do any work at home?**

We recommend at least 4 - 7 hours a week to complete research, reading and home study.

Typically, the course can be completed in 4 months.

**What will I need to provide?**

Learners will need to have access to a computer or device to enable them to visit the online platform to complete and submit work.

Telephone to enable tutor contact.

Pen/pad of paper for taking notes for example to use during one to one phone meetings.

**What can I do next?**

The tutor will be happy to support and guide learners towards courses that will

compliment current skills, needs, interests and current job role.

Learners may wish to consider the following:

* Level 2 Apprenticeship - Healthcare Cleaning Operative
* Level 2 Diploma - Housekeeping in Health and Social Care
* Level 2 Diploma - Kitchen Services in Health and Social Care

# **Further information:**

For information on all ACL courses please see <http://www.aclessex.com/>

The National Careers Service provides information, advice, and guidance to help

you make decisions on learning, training, and work. The service offers confidential

and impartial advice and is supported by qualified careers advisers. To make an

appointment please call 0800 100 900 (calls are free from landlines and most

mobile numbers) or visit their website <https://nationalcareersservice.direct.gov.uk>